



SURVEY - Identifying Existing Accessibility Barriers

As part of the provincial initiatives through The Accessibility for Manitobans Act, Interlake-Eastern RHA is committed to strive towards ensuring equal access and participation for all people, regardless of their abilities. As a people-centred organization, we consider the diversity of our community as a source of strength and richness and we embrace the opportunity to identify, remove and prevent accessibility barriers by meeting requirements of The Accessibility for Manitobans Act.

Barriers to accessibility are obstacles that may be systemic, technological, physical/architectural, information/communication, or attitudinal in nature that make it difficult or sometimes impossible for people with different abilities to fully participate in school, work, social situations or receive health services.

Barriers usually develop because accessibility needs are not considered. Interlake-Eastern RHA Accessibility Planning Committee wants to understand the barriers to accessibility in our health care services and programs so that we may identify ways to improve.

You are encouraged to take part in this anonymous survey to assist in identifying and addressing the different types of obstacles, both visible and invisible.

Thinking about where you work or you receive/access health care services (or provide health care services as an Interlake-Eastern RHA employee), please choose the best answer for the following questions:

1. Please indicate if you are: (optional)

- Patient, client or resident
- Family member of patient, client or resident
- Staff member
- General public
- Other _____

2. I have experienced or witnessed attitudinal barriers.

ATTITUDINAL BARRIERS – may result in people with disabilities being treated differently than people without disabilities (e.g., talking to an individual’s support person assuming the individual with a disability will not be able to understand; assuming a person who has a speech impairment or speaks a different language cannot understand you; thinking a person with an intellectual or mental health disability cannot make decisions, etc.).

- Yes
- No

COMMENTS _____

3. I have experienced or witnessed informational and communication barriers

INFORMATIONAL AND COMMUNICATION BARRIERS – arise when a person with a disability cannot easily receive and /or understand information available to others (e.g., print is too small to be read by a person with impaired vision; public address systems alert only people who can hear, etc.).

- Yes
- No

COMMENTS _____

4. I have experienced or witnessed technological barriers.

TECHNOLOGICAL BARRIERS – occur when technology, or the way it is used, is not accessible (e.g., websites not accessible to people who are blind and use screen reader software; accepting only online registration forms for programs, etc.).

- Yes
- No

COMMENTS _____

5. I have experienced or witnessed systemic barriers.

SYSTEMIC BARRIERS – are policies, practices or procedures that result in some people receiving unequal access or being excluded (e.g., not considering the needs of persons with disabilities at the event planning stage; not being aware of policies that support accessibility, etc.).

- Yes
- No

COMMENTS _____

6. I have experienced or witnessed physical and architectural barriers.

PHYSICAL AND ARCHITECTURAL BARRIERS – In the environment prevent physical access for people with disabilities (e.g., unable to open doors due to limited mobility or strength; aisles are narrowed by displays or equipment making them impassable by a person using a wheelchair or walker, unlevel sidewalks or curbing prevent easy access, lack of accessible parking, etc.).

- Yes
- No

COMMENTS _____

7. Considering a very broad range of needs and abilities, I feel that I am a person with accessibility limitations that requires an accommodation. (optional)

- Yes
- No

COMMENTS _____

8. Select your top 3 priorities for our Regional Accessibility Plan.

- Attitudinal
- Informational and communication barriers
- Technological barriers
- Systemic barriers
- Physical and architectural barriers

9. Please feel free to add any information you think will help Interlake-Eastern RHA's Accessibility Planning Committee develop the region's Accessibility Plan.

COMMENTS _____

Thank you for taking the time to complete our survey on identifying existing accessibility barriers.

Please drop off your completed survey at any Interlake-Eastern RHA facility (hospital, PCH, Community Health Office) near you or complete the survey online at https://is.gd/IERHA_Accessibility

Deadline for receipt of completed surveys is Monday, May 8, 2017.

This survey is available in alternate formats upon request. Please contact
Toll-Free: 1-855-347-8500 or email info@ierha.ca

Mail to:

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Accessibility Survey c/o R. Morrison
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