



Interlake-Eastern
Regional Health Authority

OUR VALUES...

COLLABORATION, ACCESSIBILITY, RESPECT, EXCELLENCE, INNOVATION, and QUALITY CUSTOMER SERVICE

OUR VISION

*Connecting people
and communities
to excellent health
services - Today
and Tomorrow*

OUR MISSION

*In Partnership with our
communities and
through a culture of
quality customer
service, we are
dedicated to delivering
health services in a
timely, reliable and
accessible manner. We
achieve our success
through an engaged
and empowered staff.*

OUR STRATEGIC FOCUS

*Building for Tomorrow
Innovation, Learning
and Growth
Keeping it Going
Expanding
Opportunities
The Best We Can Be
Getting Better, Staying
Healthy*

Manitoba Health Priorities and Goals...

Capacity Building, Health System Innovation, Health System Sustainability, Improved Access to Care, Improved Service Delivery
Improved Health Status & Reducing Health Disparities Amongst Manitobans

Building for Tomorrow: We are committed to making the most of our human and financial resources to ensure that we are in the best position possible to serve our communities today and into the future. All decisions are based on evidence, ethics and efficiency.

Innovation, Learning and Growth: We embrace new ideas, explore opportunities, focus on innovation, and build and strengthen partnerships.

Keeping It Going: We will meet the needs of our clients and patients by sustaining our current levels of care and service delivery. We will choose wisely, have the courage to address challenges, focus on our priorities and take action to provide the best care possible.

Expanding Opportunities: We welcome all people we serve with approachable, accessible and appropriate care and services by providing the right care, in the right place, and at the right time. We want to contribute to the vibrancy and health of the communities we serve.

The Best We Can Be: Each healthcare experience is as unique as the person being cared for. We will deliver quality and safe care by doing it right and doing it well through a person-centered experience. We will be accountable for using human and financial resources wisely.

Getting Better, Staying Healthy: Challenges related to education, income, culture, and social factors can make it harder to stay healthy. It is important to us to work with everyone to improve their health. We plan to do this through strong partnerships and by working together to find new ways to improve the health and well-being of everyone we serve. We will create a legacy of health and wellness for generations to come.