



# **Welcome to the 2023 Annual General Meeting**

# **Bienvenue à L'assemblée générale annuelle 2023**



**Interlake–Eastern**  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Master of Ceremonies

## Maîtresse des cérémonies



**Vice Chair**  
**vice-présidente**

***Cyndi Typliski***



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



## Board Responsibilities:

- Region's management and affairs
- Act honestly and in good faith
- Maintain a view to the best interests of the health authority and health region
- Develop governance strategies
- Ensure an effective and integrated approach to local health care





## Board Responsibilities:

Collaborative

Innovative

Fiscally responsible

Work in partnership with communities





# Call to Order

## Ouverture de l'assemblée



**Board Chair**  
**Présidente**

***Michele Polinuk***



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Opening Prayer



*Gwen  
Traverse*

**Director of Health, Pinaymootang First Nation &  
IERHA Indigenous Health Committee Co-chair**





# Welcome



## Indigenous Human Resources Development Officer

*Robert Maytwayashing*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Acknowledging First Peoples and Traditional Territory

## Reconnaissance des Premières Nations et des territoires traditionnels



**Board Director**

**Membre du conseil d'administration**

***Debbie Fiebelkorn***



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Greetings from the Province

## Salutations de la part de la province



**Deputy Minister, Mental Health  
and Community Wellness**

**Sous-ministre de la santé mentale  
et du mieux-être de la communautaire**

***Kym Kaufmann***



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est


# Meeting Documents

Look here for  
AGM materials  
on [www.ierha.ca](http://www.ierha.ca)  
Under “About Us”  
and “Annual  
General Meeting”

Vous trouverez les  
documents  
relatifs à l'AGA sur  
le site  
[www.ierha.ca](http://www.ierha.ca)  
sous « A notre  
sujet » et  
« Annual General  
Meeting »

The screenshot shows the website for Interlake-Eastern Regional Health Authority. The header includes the logo and name, along with navigation links: DONATE NOW, EMERGENCY DEPT. SCHEDULES, COMPLIMENTS & CONCERNS, CONTACT US, and WELL WISHES. A search bar is also present. The main navigation menu includes: News & Updates, Find Us, Programs & Services, Patient Information, Careers, and About Us. The breadcrumb trail reads: About Us > Annual General Meeting. The main heading is 'Annual General Meeting'. Below it, the date is 'Tuesday, October 10, 2023 Annual General Meeting'. There are two bullet points: 'Meeting details - all welcome to attend' and 'Agenda - Coming soon!'. Below that is a link for '2022 Annual General Meeting'. On the right side, there is a sidebar menu under 'About Us' with the following items: Annual General Meeting (highlighted), Board of Directors, Community Involvement, Manitoba's Clinical & Preventive Services Plan, Organization & Leadership, and Publications & Reports.





Please call or email us for hard copies of any materials referenced today:  
Veuillez nous appeler ou nous envoyer un courriel pour obtenir des copies papier de tout document référencé aujourd'hui :

**1-855-347-8500, [info@ierha.ca](mailto:info@ierha.ca)**





# Board Chair Report

## Rapport du conseil d'administration



*Michele Polinuk*



# Board of Directors

## Departs du conseil d'administration



*Michele  
Polinuk*  
**Chair**  
**Présidente**



*Cyndi Typliski*  
**Vice Chair**  
**Vice-  
présidente**



*Murray  
Werbeniuk*  
**Treasurer**  
**Trésorière**



*Judith  
Cameron*  
**Secretary**  
**Secrétaire**





# Board of Directors

## Conseil d'administration



*Susan  
Bater*



*Steven  
Brennan*



*Debbie  
Fiebelkorn*



*Tammy  
Hagyard-  
Wiebe*



# Board of Directors

## Conseil d'administration



*Arnthor  
Jonasson*



*Lynette  
McDonald*



*Penny-Anne  
Wainwright*







## Board Departures

## Départs du conseil d'administration

### Outgoing directors:

### Membres du CA sortants:

Cheryl Smith

Glen West



# Senior Leadership Team

## L'équipe de la haute direction



**Marion Ellis**

*Chief Executive Officer  
Directrice générale*



**Paul Barnard**

*Director health services,  
regional indigenous  
health partnerships  
Directeur des services de  
santé, partenariats  
régionaux pour la santé  
des autochtones*



**Tanya Cheetham**

*Regional Lead of Acute  
Care & Chief Nursing  
Officer  
Chef régional – soins  
actifs et infirmière en chef*



**Kate Hodgson**

*Regional Lead,  
Community Services &  
Chief Allied Health Officer  
Chef régional – Services  
communautaire et  
directrice des services de  
santé paramédicaux*



**Interlake–Eastern**  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# Senior Leadership Team

## L'équipe de la haute direction



*Lorianne Kowaliszyn*  
*Regional Lead of  
 Corporate Services & Chief  
 Financial Officer*  
*Chef régional - Services  
 intégrés et directrice  
 financière*



*Dr. Charles Penner*  
*Regional Lead, Medical  
 Services & Chief Medical  
 Officer*  
*Chef régional – services  
 médicaux et médecin  
 hygiéniste en chef*



*Katherine Podaima*  
*Regional Lead, Quality,  
 Patient Safety &  
 Accreditation*  
*Chef régional - qualité,  
 sécurité des patients et  
 agrément*



*Julene Sawatzky*  
*Regional Lead Human  
 Resources*  
*Chef régional –  
 Ressources humaines*





# Senior Leadership Team

## L'équipe de la haute direction



*Lauralou Cicierski*

*Regional Lead  
Communications  
Chef régional -  
communications*



*Corrie Cole*

*Executive Assistant to  
the CEO and Board  
Adjointe exécutive de  
la DG et du CA*





# IERHA's Population

135,800 people (June 2021)

10% of Manitoba's population





# Indigenous Population



17 First Nations

24 Manitoba Métis  
Locals







27% of residents self-identify as Indigenous  
versus 18% in Manitoba





Greater proportion of people aged 50+ compared to Manitoba

This demographic is growing.





# Post-pandemic adapting





# Dear Health-Care Workers:

*“Your selflessness and sacrifices do not go unappreciated.”*

*“Thank you all for your hard work during this stressful and exhausting time.”*

**“You are all so amazing!!!”**

*“Thank you so much for all that you do everyday.”*

*“Your sacrifices, love and strength show the beauty of humanity, thank you!”*

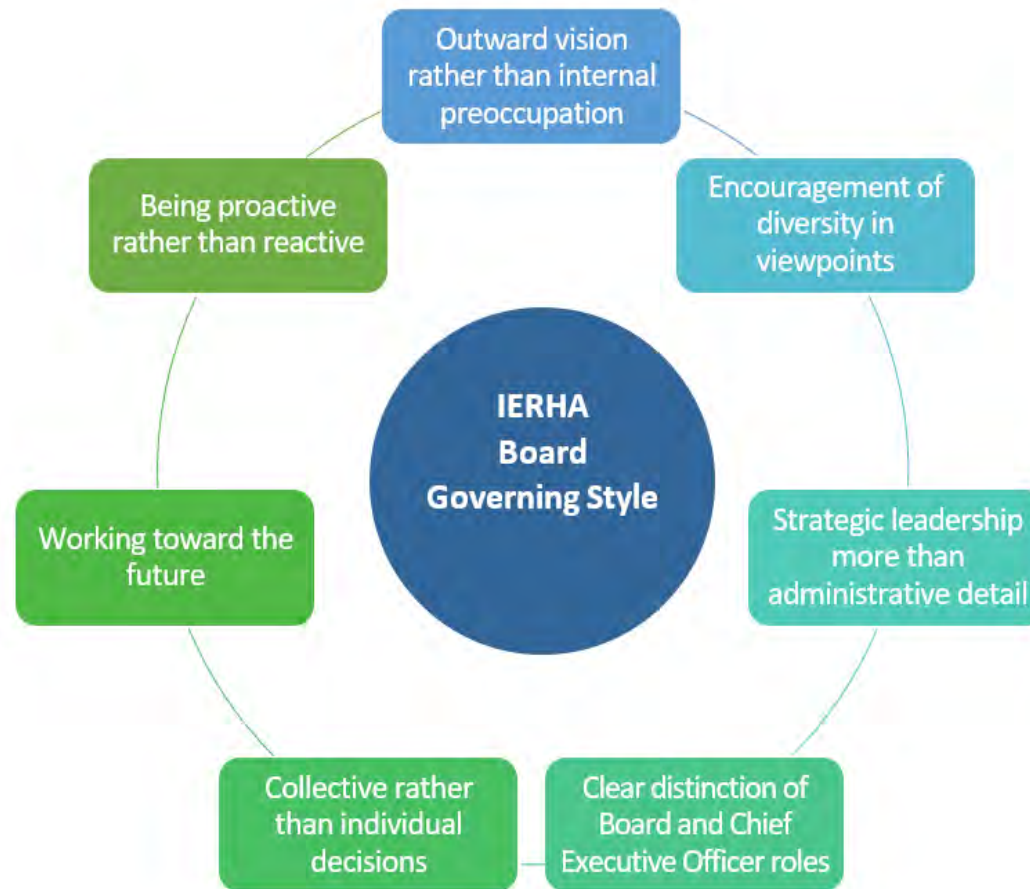
*“Thank you for taking care of us we’d be lost without you!”*

*“Thank you for working extra hard during these difficult times.”*



# Our Governing Style

## Notre style de gouvernance



# Work of the Board

## Travaux du conseil d'administration

- Organization's performance reports
- Organizational risks
- Financial overviews
- Quality and risk reports
- Organizational accountability standards
- Strategic steering committee progress
- Responsible for hiring, oversight and evaluation of CEO





# Intentional Board Education

## Éducation entreprise par le conseil d'administration

- Indigenous mental health
- Indigenous cultural awareness training
- Medical staff by-laws
- Accreditation and board engagement
- Endoscopy expansion
- Multi-levels of Government of Indigenous People
- Ashern-Hodgson My Health Team





# Our Strategic Plan

## Notre plan stratégique

Interlake–Eastern Regional Health Authority

### Strategic Plan 2021-2028

Priorities for the Development of a  
Regional and Provincial Health-Care System



Visit [www.ierha.ca](http://www.ierha.ca) to read the entire strategic plan

Visitez le site [www.ierha.ca](http://www.ierha.ca) pour lire l'intégralité du plan stratégique



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# Strategic Steering Committees

## Comités directeurs de la planification stratégique



# Opportunities to Contribute

## Possibilités de contribuer

To participate, please fill out a strategic steering committee application form accessible at [www.ierha.ca](http://www.ierha.ca) > Publications & Reports > Strategic Plan – scroll to the Strategic Steering Committee button at the bottom of the page.

Pour participer, veuillez remplir un formulaire de candidature au comité directeur de la planification stratégique accessible à l'adresse [www.ierha.ca](http://www.ierha.ca) > Publications & Rapports > Strategic Plan - ensuite allez jusqu'au bouton « Strategic Steering Committee » au bas de la page.





## Annual Strategic Planning Review

## Examen annuel de la planification stratégique

# *November 30, 2023*

To participate in the strategic planning review this year, please email your request to [info@ierha.ca](mailto:info@ierha.ca) and you will be sent a link to participate virtually.

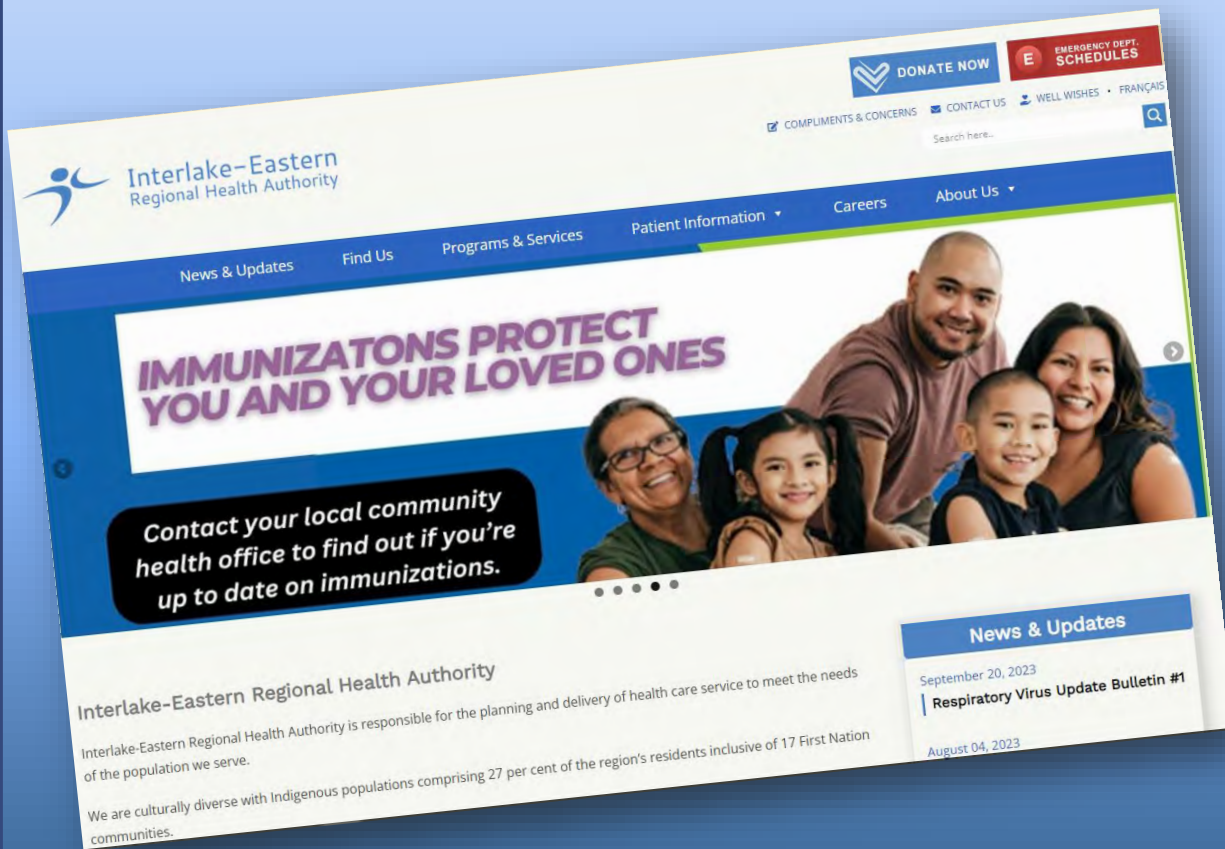
*Pour participer à l'examen de la planification stratégique cette année, veuillez envoyer votre demande par courriel à [info@ierha.ca](mailto:info@ierha.ca) et vous recevrez un lien pour participer virtuellement.*





# Key Accomplishments

## New website | Nouveau site web



Contact [info@ierha.ca](mailto:info@ierha.ca) if you can't find what you're looking for – we are happy to assist you and will rectify any issues you may encounter



Interlake-Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# Key Accomplishments

## Accreditation 2023 | Agrément 2023



**3,197**

Criteria assessed

**2,929**

Criteria met

**240**

Criteria unmet

**What did the Accreditation Survey Team observe?**

*Putting people and their families first*

*Remarkable staff going above and beyond*

*Clients are genuinely happy and feel well cared for*

*IERHA is the salt of the earth; wonderful and very patient-centred organization*

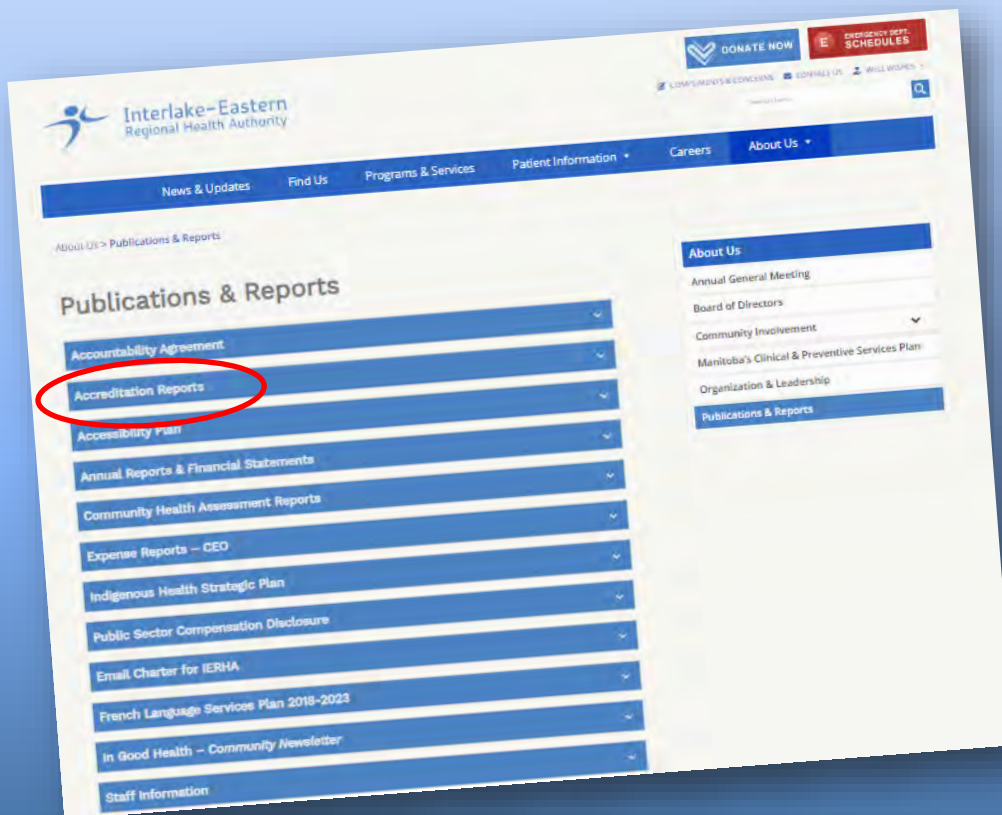


Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-lacs et de l'Est

# Key Accomplishments

## Accreditation 2023 | Agrément 2023



Access our accreditation report online:

<https://www.ierha.ca/about-us/publications-and-reports/>

Click on “Accreditation Reports”







# Key Accomplishments

## SAFE Work Certification

**Celebrating  
our newest  
certification:**

# MASH

Manitoba Association for Safety in Healthcare

**C E R T I F I E D**



Interlake–Eastern  
Regional Health Authority

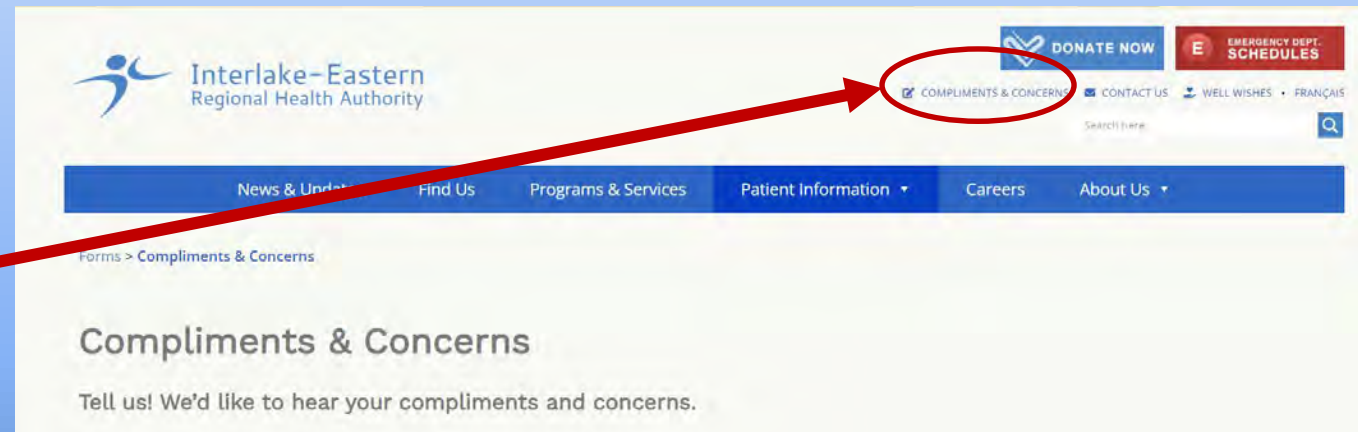
Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# Tell Us – Compliments & Concerns

## Faites-nous part de vos compliments et de vos préoccupations

Look here to  
communicate  
with us.

Regardez ici pour  
savoir comment  
communiquer  
avec nous.



The screenshot shows the website header for Interlake-Eastern Regional Health Authority. The logo is on the left. To the right are buttons for 'DONATE NOW' and 'EMERGENCY DEPT. SCHEDULES'. Below these are links for 'COMPLIMENTS & CONCERNS', 'CONTACT US', and 'WELL WISHES • FRANÇAIS'. A search bar is also present. A red arrow points from the text on the left to the 'COMPLIMENTS & CONCERNS' link, which is circled in red. Below the header is a navigation menu with 'News & Updates', 'Find Us', 'Programs & Services', 'Patient Information', 'Careers', and 'About Us'. Below the menu, the breadcrumb 'Forms > Compliments & Concerns' is visible. The main heading is 'Compliments & Concerns' with the subtext 'Tell us! We'd like to hear your compliments and concerns.'

Or phone 1-855-999-4742



Interlake-Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Thank you Staff and Physicians Merci au personnel et au médecins





# Thank you Communities Merci aux communautés







# 2023 Chair's Award for Excellence in Customer Service

Prix de la présidente pour  
l'excellence du service à la clientèle



# 2023 Award Winners

## Lauréats des prix



**Clayton Fisher**

Clinical Team Manager

*Lac du Bonnet Personal Care  
Home/Whitemouth Personal  
Care Home*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# 2023 Award Winners

## Lauréats des prix



**Val Kozyra**

Administrative Assistant

*Rosewood Lodge Personal*

*Care Home - Stonewall*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# 2023 Award Winners

## Lauréats des prix



**Allison Maki**  
Licensed Practical Nurse  
*Lac du Bonnet Personal  
Care Home*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# 2023 Award Winners

## Lauréats des prix



**Glenn Shymko**

Regional Manager, Facilities  
Management and Capital  
Planning

*Selkirk*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est

# Congratulations!

# Félicitations!



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est





# Public Health

*La santé publique*

**Medical Officer of Health, Interlake-  
Eastern RHA**

**Assistant Professor, Community Health  
Sciences, University of Manitoba**

*Improving population health – the  
way forward*

***Dr. Tim Hilderman, MD FRCPC***





# Treasurer's Report

## Rapport du trésorier



**Chair, Finance Committee**  
**Président du comité des**  
**finances**

***Murray Werbeniuk***







# Finance committee

## Comité des finances

*Murray Werbeniuk*    *Chair/Président*

*Judith Cameron*

*Debbie Fiebelkorn*

*Arnthor Jonasson*

*Michele Polinuk*

*Cyndi Typliski*





# Audit committee

## Comité de la vérification

*Debbie Fiebelkorn Chair/ Présidente*

*Susan Bater*

*Michele Polinuk*

*Steven Brennan*

*Cyndi Typliski*

*Judith Cameron*

*Murray Werbeniuk*





Thank you  
Merci



**Regional Lead of Corporate Services  
& Chief Financial Officer**

**Chef régional - Services intégrés et  
directrice financière**

***Lorianne Kowaliszyn***





**AUDITED FINANCIAL STATEMENTS**  
**AS AT MARCH 31, 2023**  
**LES ÉTATS FINANCIERS VÉRIFIÉS**  
**AU 31 MARS 2023**





# Highlights

- Adoption of new accounting standard regarding Asset Retirement Obligations resulted in restatement of 2022 financials and liability recognition
- While MNU collective agreement was settled in 2022, additional union collective agreements were settled in 2023 (retroactive to 2017) resulting in substantial payments to staff within these bargaining units
- Continuing support for stabilizing services within the region



# 2023 Statement of Operations

	\$s in 000's				
	2023				2022 (restated)
	Budget	Operations	Capital	Total	Total
Revenue	\$ 245,512	\$ 263,955	\$ 17,450	\$ 281,405	\$ 265,175
Expenditures	248,951	264,273	19,134	283,408	268,685
Deficiency of revenue over expenditures	\$ (3,439)	\$ (318)	\$ (1,684)	\$ (2,002)	\$ (3,510)



## Assets



- Cash and cash equivalents - 5%
- Accounts receivable - 3%
- Vacation entitlements receivable - 2%
- Retirement obligations receivable - 2%
- Tangible capital assets - 88%
- Inventory - 0%
- Prepaid expenses - 0%

**Allocation of assets consistent with prior year.**



## Liabilities



- Accounts payable and accrued liabilities - 7%
- Accrued vacation entitlements - 5%
- Accrued retirement obligations - 5%
- Sick leave liability - 1%
- Long-term debt - 75%
- Unearned revenue - 2%
- Asset retirement obligations - 6%

- Long term debt made up of loans held by Manitoba Finance's Treasury Division
- New item in 2023 – Asset Retirement Obligations





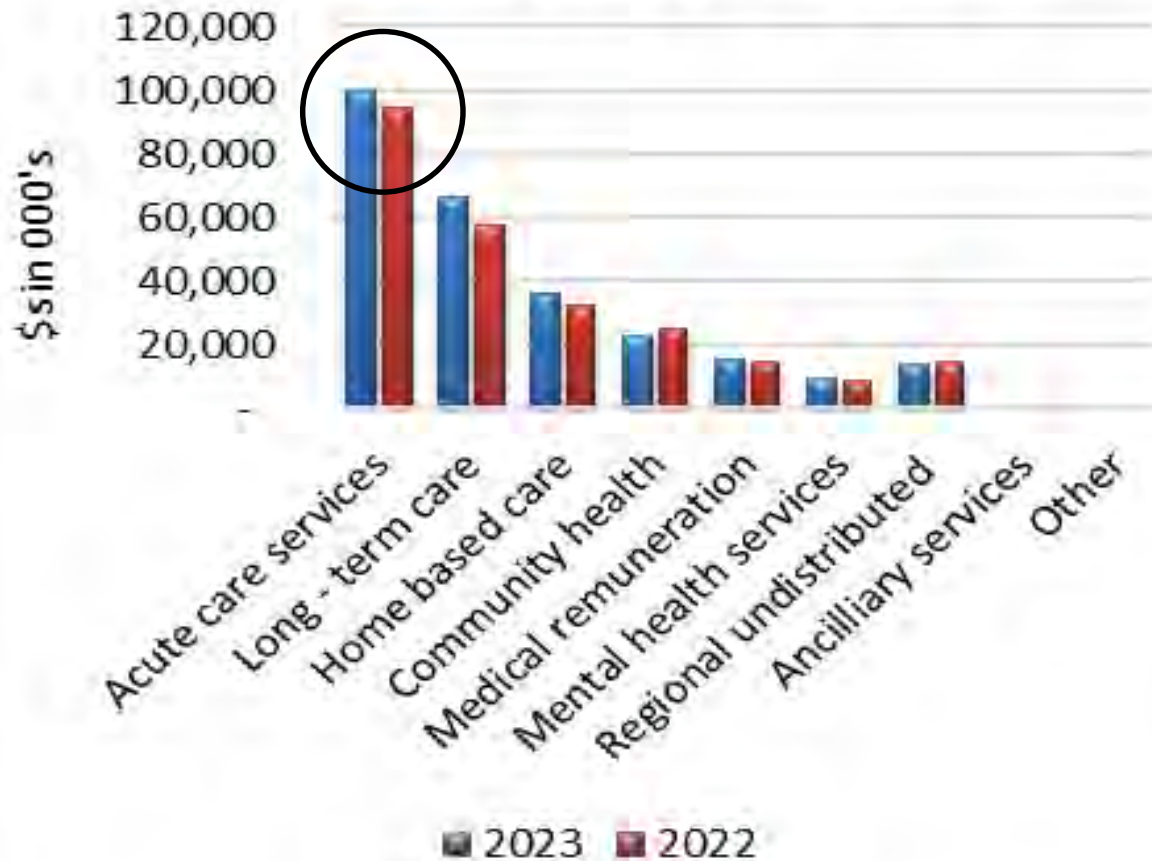
## Impact of – Asset Retirement Obligations

- Public Sector Accounting Standard PS3280 *Asset Retirement Obligations* took effect April 1, 2022
- Modified retrospective approach was used
- March 31, 2022 financial statements were restated with impacts to:
  - Statement of Financial Position
  - Statement of Operations
  - Statement of Change in Net Debt
  - Statement of Cashflows
- Recognition of \$12.879M of asset retirement obligation in liabilities

	\$s in 000's	
	2023	2022 (restated)
Accumulated surplus	\$ 1,683	\$ 3,686



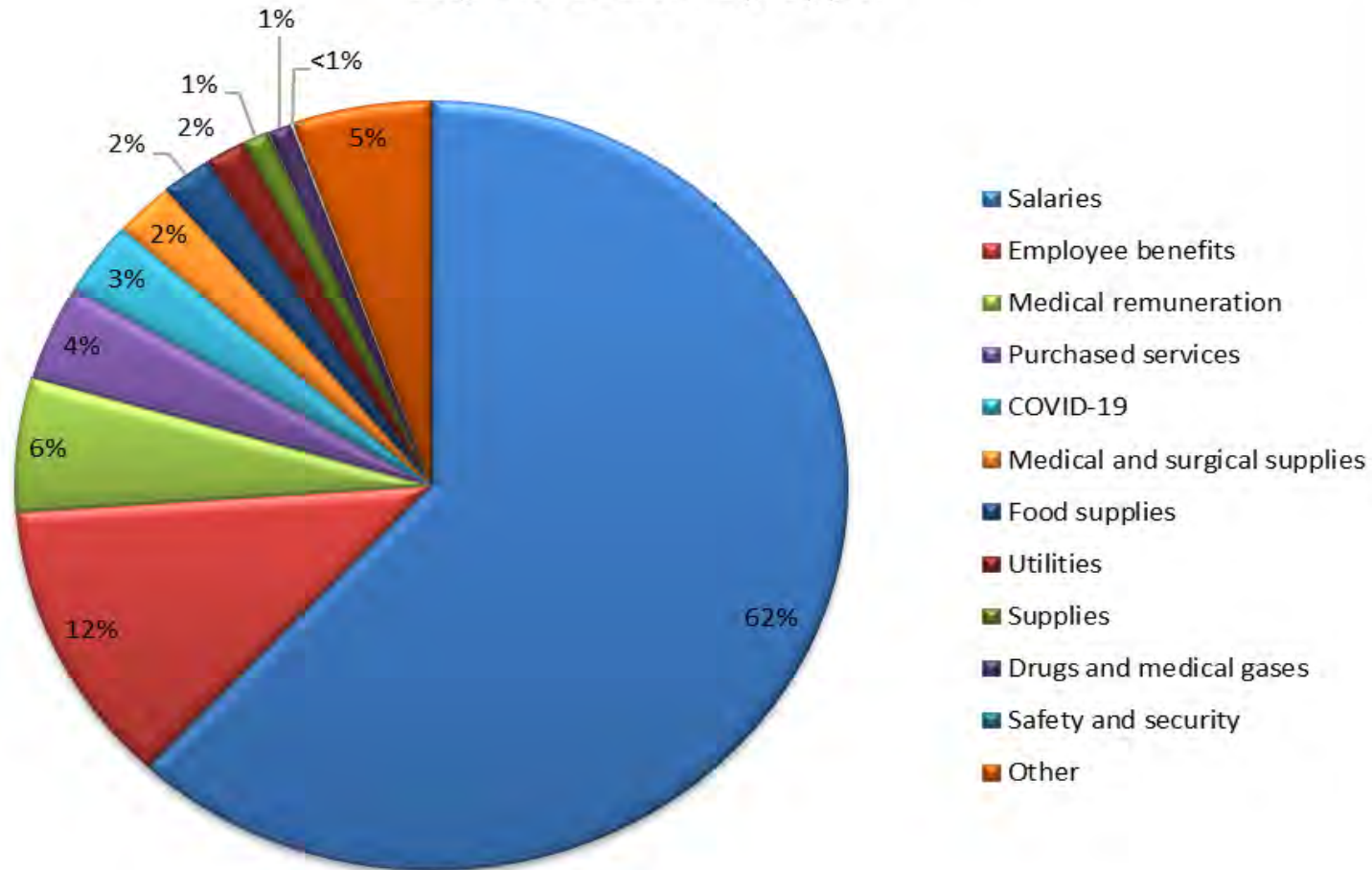
# Expenditures by Program



- Expenditures impacted by:
  - Nursing vacancies, overtime and agency usage
  - Increased emergency department visits



## Expenditures by Type



- Stable allocation of expenditures
- COVID-19 incremental costs were 3% of total expenditures





CEO Report

Rapport de la Directrice générale


*Marion Ellis*



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est





# Organizational Accountability and Reporting

## Internal

- Bilaterals
- Programs reporting to Manitoba Health
- Accreditation and provincial standards
- Provincial committees: health senior leadership; health human resources; finance; disrupting racism; patient flow; medical leadership; home care; public health; primary care; mental health and addictions . . .etc.

## External

- Strategic Plan
  - strategic steering committees
- Health plan
- Annual report
- Annual General Meeting
- Community health assessment and report
- Elected Leaders Briefings
- Program specific customer service surveys
- Questions and concerns feedback mechanisms
- Community health groups






## Much to acknowledge and much to do

- Following slides are intended to share the IERHA current highest level challenges and priorities with the time we have here at the AGM together
- There are IERHA teams working on 50-60 priority areas – here are the top 10
- We share this in the spirit of transparency, accountability and partnership





# IERHA's Current Top 10 Service Improvement Priorities

1. Access to Primary Care
2. Access to Emergency Department Services
3. Access to Hospital Beds – Improving Patient Flow
4. Access to Personal Care Home Beds
5. Access to Surgery and Endoscopy
6. Health Human Resources – Recruitment and Retention
7. Access to Culturally Safe Care Capacity Growth
8. Access to Home Care Services
9. Access to Substance Use Services
10. Shared Health Collaboration Re: Transportation, Diagnostics and Digital





## Access to Primary Care

### Drivers:

- Not enough physicians in province delivering primary care
- Primary care as a specialty within medicine. Significant commitment is required by the Physician
- Really hard work with a lot of administrative burden (referring/documentation/follow up)
- Pre-conception to grave scope-of practice
- Tailoring primary care to population needs

### IERHA Actions/Focus:

- Hiring nurse practitioners
- Continued participation in international medical graduate program
  - Expansion of this program
- Continue to work with Canadian medical graduates
  - Rural interest group
  - Home for the summer
  - Resident's retreat
  - Regional residency program
- Canadian Health Labs' physician recruitment initiative







# Access to Emergency Department Services


## Drivers:

- National nursing shortage
- National physician shortage
- Migration of workforce - rural to urban
- Retaining a mobile workforce
- Physician work life balance
- High volume and high complexity emergency departments in a rural operating environment
- Emergency department hours reduced

## IERHA Actions/Focus:

- Internationally educated staff (47 current plan) and physician recruitment (16 current plan)
- Medical remuneration adjustments
- Physician assistant and clinical assistant positions at Ashern Hospital
- Adding ED mental health services
- Eight new ED treatment spaces at Ashern Hospital and 3 new ED spaces at SRHC





# Access to Hospital Beds - Improving Patient Flow

## Drivers

- Myth propagated (1980s-90s) that prevention would yield healthy populations and reduced reliance on hospital care (resulting in reduced hospital expansion)
- Acute Care bed base below needs - IERHA 1.76 acute care beds/1,000 population – other rural SDOs range from 2.19 to 4.77
- Increased complexity: mental health, substance use, aging demographic
- Hospital bed occupancy in 2018/19 (pre-pandemic) was 95-118% rural. 2024/25 projections are returning to those pre-pandemic occupancy levels.

## IERHA Actions/Focus:

- Daily line of sight on who is occupying beds, anticipated discharges and emergency department presentations
- Patient flow incident command – considering opening suspended/ temporary low acuity beds
- Increasing acute care bed base in Ashern Hospital (14 new beds) and SRHC (30 new beds)
- RFP (Aug. 3, 2023) for Community Supportive Living facilities Ashern, Eriksdale and Selkirk





# Access to Personal Care Homes

## Drivers:

- Personal Care Home bed base below needs – IERHA 29 PCH beds/1,000 people aged 65+ vs. other rural SDOs range from 35 to 60 PCH beds/1,000 people
- Growing demographic of people aged 65+
- Paneling 30-40 individuals per month assessed to need 24-7 nursing care in a personal care home

## IERHA Actions/Focus:

- Daily patient flow cross-program collaboration
- Created hospital-based home care case co-ordinator positions to facilitate safe discharges or transfers to personal care homes
- Partnering on new personal care home projects in Lac du Bonnet (net new 65 beds), Arborg (net new 20 beds), Stonewall (net new 144 beds) and Oakbank (net new 96 beds)







Oakbank



Lac du Bonnet



Stonewall



Arborg





# Access to Surgery and Endoscopy

## Drivers:

- Reduced services during pandemic causing backlog
- Historical under-resourcing of services for an aging demographic

Endoscopy procedures performed in IERHA			
	2021-22	2022-23	% increase
Selkirk	2,479	3,410	37.5%
Beausejour	2,306	2,432	5.5%
<b>Total</b>	<b>4,785</b>	<b>5,842</b>	<b>22%</b>

## IERHA Actions/Focus:

- Added two days of endoscopy in Beausejour Health Centre (5.5% increase) and added a second endoscopy suite at Selkirk Regional Health Centre that operates five days a week (37.5% increase)
- Two new operating room assistants added to support SRHC to increase operating room put-through
- Decrease cystoscopy waitlist by 612 cases per year
- Integration of Selkirk Regional Health Centre into provincial pain management network



# Health Human Resources

## Recruitment and Retention

### Drivers:

- Historical and ongoing staffing challenges highlighted by pandemic
- Growing challenges with rural and remote recruitment (shifts to urban areas)
- Work preferences among younger workers aren't site based
- Service demands and program growth beyond staffing supplies
- Clinical vacancy rate in July 2023 was at 17.7%
- Lack of low cost/free accommodations
- Lack of access to local health professional education

### IERHA Actions/Focus:

- Grow our own health care aide mobile training program
- International recruitment
- Implemented provincial float pool
- Employment of undergraduate nurses
- Rural community training partnerships, LPN course to run in Beausejour January 2025
- High school and community health care career fairs
- High school internship program
- Residency and teaching growth – offering learning placements where possible







Interlake-Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est





## Access to Culturally Safe Care Capacity Growth

### Drivers:

- Growing recognition of racism in health care
- Increased patient voice feedback
- Southern Chiefs Organization Racism in Health Care Survey Report
- MB Indigenous Health Quality Framework
- IERHA racial climate survey: 22% staff responded, 37% experienced racism in past 12 months, 38% did not know how to report, 52% thought current policies were ineffective

### IERHA Actions/Focus:

- 2023 Racial Climate Survey - complete
- Disrupting Racism Action Planning – target completion – March 2024
- Increased cultural awareness training access
- Supporting Indigenous My Health Team growth
- Health care aide training partnering in communities
- All Regional Leadership Team/Senior Leadership Teams have completed Indigenous Cultural Awareness training







# Access to Home Care Services

## Drivers:

- Changing aging demographic
- Home care attendant recruitment challenges

## IERHA Actions/Focus:

- HCA training in communities
- Client Directed Community Care (CDCC) program pilot project in Selkirk and Beausejour
- Reduction in home care nursing wait list – no waitlist since June 16, 2023



# Access to Substance Use Services

## Drivers:

- Historical trauma and stigma
- Increasingly addictive nature of substances
- Specific historical rural gaps in substance use services
  - National substance use crisis with increased substance use service demands

## IERHA Actions/Focus:

- Doubled access to rapid access to addictions medicine (RAAM) services
- Adding new medical withdrawal service in Ashern
- Adding new mobile withdrawal management services
- Adding new RAAM mobile/virtual service components
- Adding new pain clinic at Selkirk Regional Health Centre
- Expanding Ashern Hodgson & Area My Health Team (increasing access to mental health and addictions clinicians)



## Shared Health Collaboration - Transportation, Diagnostics and Digital Services

### Drivers:

- Transportation – paramedic staffing shortage
- Diagnostics – staffing shortage and need for new investments
- Digital – aging IT infrastructure and need to modernize

### IERHA Actions/Focus:

- Transportation – expanded stretcher service opportunities
  - New collective agreement incentives for paramedics
- Diagnostics – planning, construction/renovation and operation of a 2<sup>nd</sup> CT scanner for the region based in Selkirk Regional Health Centre
- Digital - work underway to launch a provincial electronic patient record; wireless expansion



## Capital investments in the region

### *Investissements dans l'infrastructure et l'équipement*

#### Ashern Lakeshore General Hospital



For illustrative purposes only, images subject to change



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



# Ashern Lakeshore General Hospital



# Capital investments in the region

## *Investissements dans l'infrastructure et l'équipement*

Selkirk Regional Health Centre







**IEHF**

**Interlake Eastern  
Health Foundation**

Supporting care and community.



**Executive Director,  
Interlake-Eastern Health  
Foundation**

***Averill Stephenson***

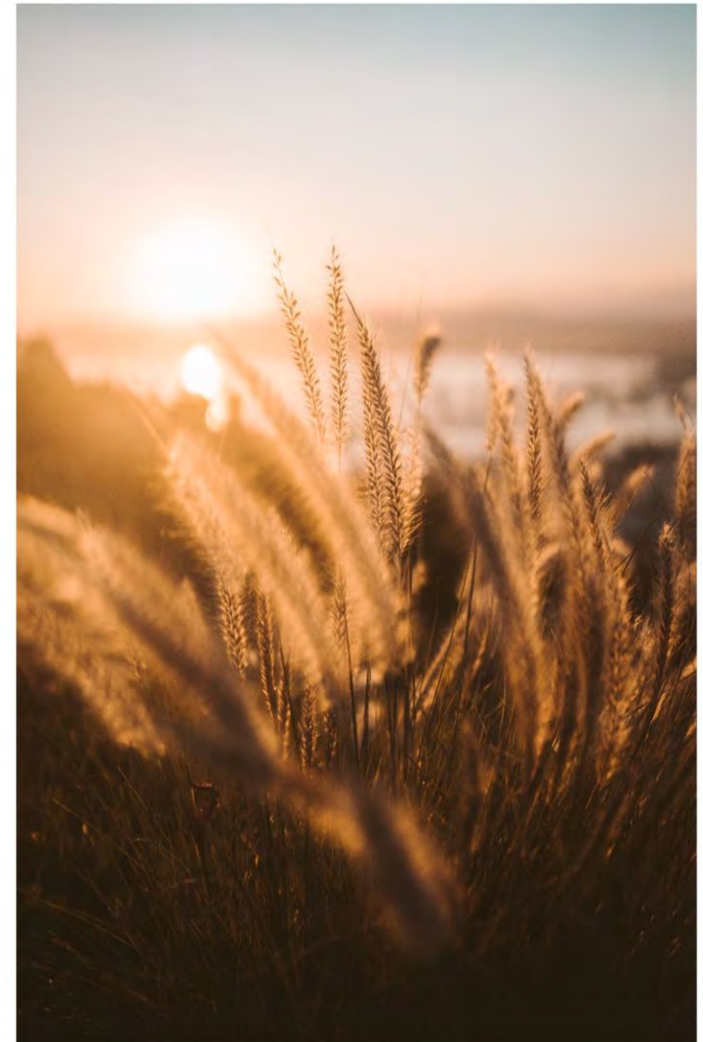


Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



CEO Award for  
Community  
Leadership  
Prix de la PDG  
pour le leadership  
communautaire





# Recognizing Reconnaissance



**Suzanne Nicolas BN, MN, ACC**  
Dean, School of Nursing



# Congratulations!

## Félicitations!





Questions?

Des questions ?



Interlake–Eastern  
Regional Health Authority

Office régional de la santé  
d'Entre-les-Lacs et de l'Est



## We're using Zoom's chat

Click on the chat icon to pose questions to the host.

We'll answer your question live if time permits. Answers to questions we did not answer will be posted on [www.ierha.ca](http://www.ierha.ca) under "News"

### To ask a question:

Type your question into the chat box. Click

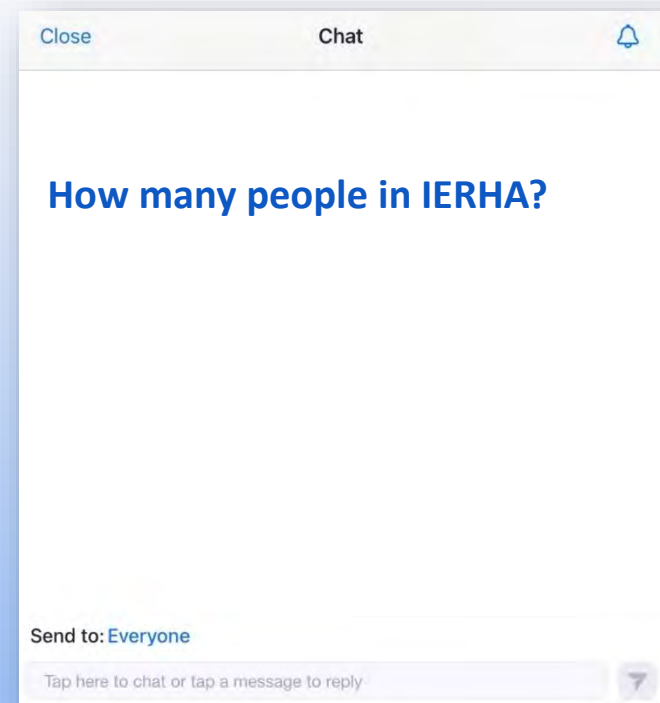


## Nous utilisons Zoom

Cliquez sur l'icône de clavardage pour poser des questions à l'hôte. Nous répondrons à votre question en direct s'il y a suffisamment de temps. Les réponses aux questions auxquelles nous n'avons pas répondu seront publiées sur le site [www.ierha.ca](http://www.ierha.ca) sous la rubrique « News ».

### Pour poser une question :

Tapez votre question dans la boîte de dialogue. Cliquez





Look here for  
AGM materials  
on [www.ierha.ca](http://www.ierha.ca)  
Under “About Us”  
and “Annual  
General Meeting”

Vous trouverez les  
documents  
relatifs à l'AGA sur  
le site  
[www.ierha.ca](http://www.ierha.ca)  
sous la rubrique  
« Nouvelles » et  
« Annual General  
Meeting »

The screenshot shows the website for Interlake-Eastern Regional Health Authority. The header includes the logo and name, a 'DONATE NOW' button, and an 'EMERGENCY DEPT. SCHEDULES' button. Below the header is a navigation menu with links for 'News & Updates', 'Find Us', 'Programs & Services', 'Patient Information', 'Careers', and 'About Us'. A red arrow points from the 'About Us' link in the menu to the 'Annual General Meeting' link in the sidebar. The main content area features the title 'Annual General Meeting' and a message: 'Save the date! The next Annual General Meeting is Monday, October 3, 2022. Visit this page for meeting materials.' Below this, there is a section for 'From last year's meeting:' with links to 'Annual Report 2020 - 2021' and 'IERHA's AGM recording'. An 'Edit' link is also present. The sidebar on the right contains a list of links under the 'About Us' heading, including 'Annual General Meeting', 'Board of Directors', 'Community Involvement', 'Manitoba's Clinical & Preventive Services Plan', 'Organization & Leadership', and 'Publications & Reports'.





**Please call or email us for hard copies of any materials referenced today:**

**Veillez nous appeler ou nous envoyer un courriel pour obtenir des copies papier de tout document référencé aujourd'hui:**

**1-855-347-8500, [info@ierha.ca](mailto:info@ierha.ca)**





## Closing Prayer



***Gwen  
Traverse***

**Director of Health, Pinaymootang First Nation &  
IERHA Indigenous Health Committee Co-chair**





# Adjournment Ajournement

**Please fill in our meeting evaluation link in the chat.  
Veuillez remplir notre évaluation de la réunion.**

**Thank you for attending!**  
***Merci d'avoir participé !***

